GRI content index 2021

General Disclosure	GRI	LOG Israel	LOG Hungary	Link to relevant chapter in report
Name of the organization; Entities included	102-1: 102-45	Log Plastic Products (1993) LTD	Log Plasticon ZRT	About LOG
Activities, brands, products, and services	102-2	Development and manufacturing of packaging for pharmaceutical indusrty	Manufacturing of packaging for pharmaceutical indusrty	About LOG
Location of headquarters, operations	102-3; 102-4	Kibbutz Ashdot Ya'acov Ichud, Israel	Csepi Ut 137, Tokol H2316, Hungary	About LOG
Ownership and legal form	102-5	Log Holldings	Log Plastic Products (1993) LTD	About LOG
Scale of the organization	102-7	Small size	Small size	About LOG
Information on employees	102-8			Our People
Supply chain	102-9; 201-10; 204; 308, 414			Our Responsible Supply Chain
Statement from senior manager	102-14			A message from CEO
Values, principles, standards	102-16; 102-17			Code of Ethics
List of stakeholder groups	102-40; 102-42; 102-43			Code of Ethics
Report content and topic boundaries; material topics	102-46; 102-47			Sustainability
Reporting period	102-50			2021
Date of most recent report	102-51			Jan-22
Contact point	102-53			About this report
GRI Content Index	102-55			About this report
Customer satisfaction ratings (annual business review)	416	3.4 (out of max 5 points)	2.5 (out of max 5 points)	Our Business Ethics
		ESG Goals		
Environmantal Goals				Our Planet
Social Goals				Our People
Governanace Goals				Our Business Ethics

Environmental Discl	osure	GRI	Total 2021	Link to relevant chapter in report
Electricity Purchased from Grid (Scope 2)	KWh	302	12,722,004	Our Planet
Total energy consumption (incl. green energy)	KWh	302	11,872,004	Our Planet
CO2 KG Total energy consumption (with green energy)	CO2 Kg	302	5,109,004	Our Planet
CO2 KG Total energy consumption (with green energy)	CO2 tons	302	5,109	Our Planet
Total energy consumption	GJ	302	40,615	Our Planet
Energy intensity	GJ / Ton	203	3,010.41	Our Planet
Emissions of ozone-depleting substances (ODS), NOX, SOX, and other significant air emissions		305-6; 305-7	N/A	Our Planet
Total weight of packaging materials	Tons	301-1	3,953	Our Planet
Water withdrawn from municipal water utilities	М3	303-3	6,720	Our Planet
Water intensity	M ³ / ton	303-4	2	Our Planet
Total recycled Non- Hazardous Waste	Tons	306	631	Our Planet
Total Non-Hazardous waste	Tons	306	494	Our Planet
Total waste	Tons	306	1,124	Our Planet
Waste intensity	Tons / Ton	306	0.3	Our Planet
Income due to selling recyclable waste	\$USD	306	1,550	Our Planet
Significant Spills	UNIT	306-4	N/A	Our Planet
Paper consumption	packages		694	Our Planet
Employees travel (scope 1) - private	KM	302	751,177	Our Planet
Employees travel (scope 1) - minibus	KM	302	31,598	
Employees travel (scope 1) GHG emissions	CO2e tons	302	175	Our Planet
	By sea	302	N/A	Our Planet
	By Air	302	N/A	Our Planet
Product transformation (scope 1)	By land (Track)	302	424,606	Our Planet
Product transformation (scope 1) GHG emissions	CO2e tons	302	278	Our Planet
Direct (scope 1) GHG emissions	CO ₂ e tons	305-1	453	Our Planet
Indirect (scope 2) GHG emissions	CO ₂ e tons	305-2	5,109	Our Planet
Direct (scope 1) and indirect (scope 2) GHG emissions	CO₂e tons	305-3	5,562	Our Planet
GHG emissions intensity	CO ₂ e tons / ton	305-4	1.3	Our Planet

*estimations according to 2021 data

Basic assumptions: an estimate of the volume of transportation in Hungary of about 30% of the change in Israel (approximation to the relative share of total production - 43%)

Social Disclosure 102-8			Isr	ael	Hung	arv		Total	Link to
Total number of woman employees (payroll) 102-8	Social Disclosure	GRI					2020		relevant
Total number of men employees (spoyd) 102-8 79 80 40 40 40 119 126 0 0 0 0 0 0 0 0 0	Total number of employees on payrols	102-8	140	150	126	114	266	264	Our People
Total employees senior managers 405-1 7 10 8 8 8 15 18 19 19 42 0 10 10 11 10 10 11 10 11 10 11 10 11 10 11 10 11 10 11 10 11 10 10	Total number of women employees (payroll)	102-8	61	64	69	74	130	138	Our People
Total employees model managers	Total number of men employees (payroll)	102-8	79	86	40	40	119	126	Our People
Total rent/opens non-managers	Total employees senior managers	405-1	7	10	8	8	15	18	Our People
Women middle managers 405-1 3 5 2 2 2 5 7 0 Women middle managers 405-1 8 8 5 5 13 13 0 Women non-managers 405-1 48 9 50 62 67 111 117 0 K women in monthal managers 405-1 45% 59% 25% 25% 28% 28% 39% 0 K women in monthal managers 405-1 45% 59% 29% 29% 29% 39% 39% 0 S women in non managers in senior managers 405-1 45% 43% 61% 75% 29% 29% 29% 39% 39% 0 S women in non managers 405-1 45% 43% 45% 61% 75% 29% 29% 29% 29% 39% 39% 0 S women in non managers 405-1 45 47 11 11 10 0 0 <td>Total employees middle managers</td> <td>405-1</td> <td>23</td> <td>25</td> <td>16</td> <td>17</td> <td>39</td> <td>42</td> <td>Our People</td>	Total employees middle managers	405-1	23	25	16	17	39	42	Our People
Women middle managers 405-1 8 8 5 5 13 13 10 Women in workforce 102-9 44% 43% 55% 65% 49% 82% 0 % women in management roles 405-1 37% 37% 25% 25% 25% 33%	Total employees non-managers	405-1	110	115	102	89	212	204	Our People
Women non-managers 405-1 49 50 02 67 111 117 0 0 0 0 0 0 0 0 0	Women senior managers	405-1	3	5	2	2	5	7	Our People
54 women in workforce 102.9 44% 45% 55% 85% 89% 49% 52% 0 56 women in serior management roles 405-1 45% 55% 25% 25% 33% 34% 34% <td< td=""><td>Women middle managers</td><td>405-1</td><td>8</td><td>8</td><td>5</td><td>5</td><td>13</td><td>13</td><td>Our People</td></td<>	Women middle managers	405-1	8	8	5	5	13	13	Our People
58 women in senior management 405-1 43% 59% 25% 29% 29% 33% 33% 33% 0 % women in management roles 405-1 45% 43% 61% 75% 52% 57% 0 % women in ron management roles 405-1 45% 43% 61% 75% 52% 57% 0 Men norhanagers 405-1 4 4 6 6 10 10 0 Men norhanagers 405-1 61 65 23 23 84 88 0 Men norhanagers 405-1 61 65 23 23 84 88 0 Total senior managers - under age 30 405-1 0	Women non-managers	405-1	49	50	62	67	111	117	Our People
8 women in nonagement roles 405-1 37% 37% 29% 28% 33% 33% 0 8 women in nonagement roles 405-1 4 4 4 6 6 10 10 0 Men molatile managers 405-1 1 5 17 11 11 26 28 0 0 Men non-tranagers 405-1 61 05 23 23 23 04 86 0 0 Total senior managers 405-1 01 0	% women in workforce	102-9	44%	43%	55%	65%	49%	52%	Our People
Sewomen in non management roles 405-1 45% 43% 63% 61% 75% 52% 57% 0 0	% women in senior managemnet	405-1	43%	50%	25%	25%	33%	39%	Our People
Men middle managers	% women in management roles	405-1	37%	37%	29%	28%	33%	33%	Our People
Men senior managers	% women in non management roles	405-1	45%	43%	61%	75%	52%	57%	Our People
Nehn non-managers 405-1 61 65 23 23 84 88 0 0 1 1 1 1 1 1 1 1		405-1	4	4	6	6	10	10	Our People
Nen non-managers 405-1 61 65 23 23 23 84 88 0 0 1 1 1 1 1 1 1 1	Men middle managers	405-1	15	17	11	11	26	28	Our People
Total senior managers - under age 30	<u> </u>	405-1	61	65	23	23			Our People
Total senior managers - age 30-50	·								Our People
total senior managers age - age 50 and up 405-1 2 9 1 1 3 10 0 Total middle managers - under age 30 405-1 0 7 1 3 1 10 0 Total middle managers - age 50 and up and 1 405-1 15 11 15 14 30 25 0 Total mortimagers - age 50 and up and 405-1 9 7 1 1 1 10 8 0 Total normanagers - age 50 and up and 405-1 9 7 1 1 1 10 8 0 Total normanagers age 50 and up and 405-1 27 22 14 27 41 49 0 Total normanagers age 50 and up and 405-1 32 25 29 35 61 60 0 0 % senior managers age 50 and up and 405-1 39% 28% 6% 6% 26% 6% 26% 19% 0 9% 133% 13% 13% 22% 26% 19% 26% <td></td> <td></td> <td>5</td> <td>4</td> <td>8</td> <td>8</td> <td>13</td> <td>12</td> <td>Our People</td>			5	4	8	8	13	12	Our People
Total middle managers - under age 30			2	9		1		1	Our People
Total middle managers - age 30-50				7	1	3	1		Our People
Total middle managers - age 50 and up			-	11	15	14	30		Our People
Total non-managers - under age 30				7	1	1			Our People
Total non-managers age 30-50			*	22	14	27			Our People
Total non-managers age 50 and up									Our People
% senior managers age 50 and up 405-1 29% 90% 13% 13% 20% 56% 0 % middle managers age 50 and up 405-1 39% 28% 6% 6% 26% 19% 0 % managers age 50 and up 405-1 27% 48% 8% 8% 24% 30% 0 0 % non managers age 50 and up 405-1 29% 22% 28% 33% 29% 29% 29% 0 % age 50 and up in workforce 405-1 29% 37% 24% 50% 23% 42% 0 Total employees - under age 30 405-1 34 22 15 28 41 50 0 Total employees - age 50 and up in original age age 50 and up in original age age 50 405-1 65 73 31 47 73 120 0 Total employees - age 50 and up in original age age 50 405-1 41 55 30 57 61 112 0 0 10 10 0	ů ů								Our People
% middle managers age 50 and up 405-1 39% 28% 6% 6% 26% 19% 0 % managers age 50 and up 405-1 37% 46% 8% 8% 24% 30% 0 % non managers age 50 and up 405-1 29% 22% 28% 39% 29% 29% 29% 0 0 % age 50 and up in workforce 405-1 29% 37% 24% 50% 23% 42% 0 0 Total employees - under age 30 405-1 34 22 15 28 41 50 0 0 Total employees age 50 and up 405-1 65 73 31 47 73 120 0 Number of employees age 50 and up 405-1 41 55 30 57 61 112 0 0 Number of employees age 50 and up 405-1 41 55 30 57 61 112 0 0 0 0 0 0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td>_</td><td>-</td><td></td><td>Our People</td></td<>						_	-		Our People
% managers age 50 and up 405-1 37% 46% 8% 8% 24% 30% 0 % non managers age 50 and up 405-1 29% 22% 28% 39% 29% 29% 0 % age 50 and up in workforce 405-1 29% 37% 24% 50% 23% 42% 0 Total employees - under age 30 405-1 34 22 15 28 41 50 0 Total employees age 30-50 405-1 65 73 31 47 73 120 0 Total employees age 50 and up 405-1 41 55 30 57 61 112 0 Number of employees from minority groups, by level and gender 405-1 41 20 7 7 18 27 0 Women senior managers 405-1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>Our People</td>									Our People
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% age 50 and up in workforce 405-1 29% 37% 24% 50% 23% 42% 0 Total employees - under age 30 405-1 34 22 15 28 41 50 0 Total employees age 30-50 405-1 65 73 31 47 73 120 0 Total employees age 50 and up 405-1 41 55 30 57 61 112 0 Number of employees from minority groups, by level and gender 405-1 11 20 7 7 18 27 0 Women senior managers 405-1 0									Our People
Total employees - under age 30							-		Our People
Total employees age 30-50									Our People
Total employees - age 50 and up									Our People
Number of employees from minority groups, by level and gender 405-1 11 20 7 7 18 27 0 Women senior managers 405-1 0									Our People
Groups, by level and gender					30	37	01	1112	Our reopie
Women senior managers 405-1 0 1 0 <td></td> <td>405-1</td> <td>11</td> <td>20</td> <td>7</td> <td>7</td> <td>18</td> <td>27</td> <td>Our People</td>		405-1	11	20	7	7	18	27	Our People
Women non-managers 405-1 3 1 2 2 5 3 0 Men senior managers 405-1 0 <td></td> <td>405-1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>Our People</td>		405-1	0	0	0	0	0	0	Our People
Men senior managers 405-1 0	Women middle managers	405-1	0	1	0	0	0	1	Our People
Men middle managers 405-1 1 1 0 0 1 1 0 Men non-managers 405-1 7 17 5 5 12 22 0 % minorities in workforce 405-1 8% 13% 6% 6% 7% 10% 0 Number of disabled employees, by level and gender 405-1 3 9 11 7 14 16 0 Women senior managers 405-1 0 0 0 0 0 0 0 Women middle managers 405-1 0 0 0 0 0 0 0 Women non-managers 405-1 0 0 9 4 9 4	Women non-managers	405-1	3	1	2	2	5	3	Our People
Men middle managers 405-1 1 1 0 0 1 1 0 Men non-managers 405-1 7 17 5 5 12 22 0 % minorities in workforce 405-1 8% 13% 6% 6% 7% 10% 0 Number of disabled employees, by level and gender 405-1 3 9 11 7 14 16 0 Women senior managers 405-1 0 0 0 0 0 0 0 Women middle managers 405-1 0 0 0 0 0 0 0 Women non-managers 405-1 0 0 9 4 9 4		405-1	0	0	0	0	0	0	Our People
% minorities in workforce 405-1 8% 13% 6% 6% 7% 10% O Number of disabled employees, by level and gender 405-1 3 9 11 7 14 16 O Women senior managers 405-1 0 0 0 0 0 0 0 Women middle managers 405-1 0 0 0 0 0 0 0 Women non-managers 405-1 0 0 9 4 9 4	Men middle managers	405-1	1	1	0	0	1	1	Our People
% minorities in workforce 405-1 8% 13% 6% 6% 7% 10% O Number of disabled employees, by level and gender 405-1 3 9 11 7 14 16 O Women senior managers 405-1 0 0 0 0 0 0 0 O	Men non-managers	405-1	7	17	5	5	12	22	Our People
Number of disabled employees, by level and gender 405-1 3 9 11 7 14 16 0 Women senior managers 405-1 0 0 0 0 0 0 0 0 Women middle managers 405-1 0 0 0 0 0 0 0 0 Women non-managers 405-1 0 0 9 4 9 4 0	% minorities in workforce	405-1	8%	13%	6%	6%		10%	Our People
Women senior managers 405-1 0 0 0 0 0 0 Women middle managers 405-1 0 0 0 0 0 0 0 Women non-managers 405-1 0 0 9 4 9 4		405-1	3	9	11	7	14	16	Our People
Women middle managers 405-1 0 0 0 0 0 0 0 Women non-managers 405-1 0 0 9 4 9 4 0		405-1	0	0	0	0			Our People
Women non-managers 405-1 0 0 9 4 9 4 0	·		-	-	-	<u> </u>	•		Our People
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Number of employees hired on a	102-8	140	142	109	113	249	255	Our People
permanent contract Women	102-8	61	64	69	69	130	133	Our People
Men	102-8	79	78	40	44	119	122	Our People
% on pernanent contract	102-8	100%	95%	87%	99%	94%	97%	Our People
Number of employees hired on a fixed	102-6	10076	9570	01 70	9970	9470	91 70	Our r copic
term / temporary contract	102-8	0	10	0	0	О	10	Our People
Women	102-8	0	1	0	0	0	1	Our People
Men	102-8	0	9	0	0	0	9	Our People
Number of employees working full time	102-8	140	150	101	108	241	258	Our People
Women	102-8	61	64	61	64	122	128	Our People
Men	102-8	79	86	40	44	119	130	Our People
Number of employees working part time	102-8	0	0	3	5	3	5	Our People
Women	102-8	0	0	3	5	3	5	Our People
Men	102-8	0	0	0	0	0	0	Our People
The number of supervised workers	102-0							Our r copic
during the year	102-8	0	4	0	0	0	4	Our People
Women	102-8	0	0	0	0	0	0	Our People
Men	102-8	0	4	0	0	0	4	Our People
Number of employees covered by								
collective bargaining agreements	102-41	0	0	0	0	0	0	Our People
New hires by gender and age group	401-1	39	79	93	98	132	177	Our People
Women <30	401-1	11	5	20	24	31	29	Our People
Women 30-50	401-1	6	10	30	35	36	45	Our People
Women >50	401-1	3	13	10	14	13	27	Our People
Total women new hires	401-1	20	28	60	73	80	101	Our People
% women of new hires	401-1	51%	35%	65%	74%	61%	57%	Our People
Men <30	401-1	9	5	18	9	27	14	Our People
Men 30-50	401-1	5	26	12	14	17	40	Our People
Men >50	401-1	5	20	3	2	8	22	Our People
Total new hires <30	401-1	20	10	38	33	58	43	Our People
Total new hires 30-50	401-1	11	36	42	49	53	85	Our People
Total new hires >50	401-1	8	33	13	16	21	49	Our People
Total new hires	401-1	39	79	93	98	132	177	Our People
% new hires age 50 and up	401-1	21%	42%	14%	16%	16%	28%	Our People
Leavers by gender and age group	401-1		43	104	95		138	Our People
Women <30	401-1		8	20	18		26	Our People
Women 30-50	401-1		4	34	35		39	Our People
Women >50	401-1		2	16	16		18	Our People
Men <30	401-1		18	16	11		29	Our People
Men 30-50	401-1		9	13	12		21	Our People
Men >50	401-1		2	5	3		5	Our People
Total leavers <30	401-1		26	36	29		55	Our People
Total leavers 30-50	401-1		13	47	47		60	Our People
Total leavers >50	401-1		4	21	19		23	Our People
Total leavers	401-1		43	104	95		138	Our People
Turnover rate	401-1		29%	83%	83%		52%	Our People
leavers/new hires	401-1		54%	112%	97%		78%	Our People
% woman leavers			33%		73%		60%	
% leavers under 30	401-1		60%		31%		40%	Our People
% leavers -50	401-1		91%		80%		83%	Our People
Average annual rate of basic salary paid in \$USD	405-2		38,176		9,760		47,936	Our People
Total salary paid to employees in \$USD,	105.0		7 744 475		0.400.000		71,000	_ a sopio
by level and gender	405-2		7,711,475		2,108,000		9,819,475	Our People

Women senior managers	405-2	495,012			Our People
Women middle managers	405-2	838,066			Our People
Women non-managers	405-2	1,742,213			Our People
Total women basic salary in \$USD	405-3	3,075,291	1,024,000	4,099,291	Our People
Men senior managers	405-2	748,387			Our People
Men middle managers	405-2	1,437,564			Our People
Men non-managers	405-2	2,450,233			Our People
Total men basic salary in \$USD	405-3	4,636,184	1,083,000	5,719,184	Our People
Ratio of total basic salary of women to men	405-3	66%	95%	72%	Our People
Avarage women basic salary	405-3	35,348	7,211	29,705	Our People
Avarage man basic salary	405-3	41,395	14,635	45,390	Our People
Ratio of avarage salary - women to man	405-3	85%	49%	65%	Our People
'unadjusted' pay gap	405-3	15%	51%	35%	Our People

		Training	s and evaluations		
Number of training hours by level and gender	404-3				Our People
Women senior managers	404-3		241		Our People
Women middle managers	404-3		386		Our People
Women non-managers	404-3		1073		Our People
Total number of training hours for women	404-3		1700		Our People
Men senior managers	404-3		224		Our People
Men middle managers	404-3		784		Our People
Men non-managers	404-3		3248		Our People
Total number of training hours for men	404-3		4256		Our People
Total number of training hours for all employees	404-3		5956	311	Our People
% training hours for women	404-3		29%		Our People
% training hours for women managers (from total training hours for managers)	404-3		38%		Our People
Training hours per employee	404-4		40	2.7	Our People
Employee Performance Reviews - Number of employees that recieved a formal performance review during the year, by level and gender	404-3	100%	100%	100%	Our People
Women senior managers	404-3		6	2	Our People
Women middle managers	404-3		8	5	Our People
Women non-managers	404-3		50	67	Our People
Men senior managers	404-3		4	6	Our People
Men middle managers	404-3		17	11	Our People
Men non-managers	404-3		65	23	Our People

				Employee Health and	Safety						
			Israel			Hungary				Link to relevant	
	GRI	2019	2020	2021	2019	2020	2021	2020	2021	chapter in report	
Total number of accidents/injury	403	4	14	10		9	11	23	21	Our People	
Toral number of accidents - to Men	403	3	9	7		6	5	15	12	Our People	
Toral number of accidents - to Women	403	1	5	3		3	6	8	9	Our People	
% women accidents	403	25%	36%	30%		33%	55%	35%	43%	Our People	
Total number of days missed	403	21	43	69		0	69	43	138	Our People	
Total number of days missed - by Men	403	17	31	69		0	48	31	117	Our People	
Total number of days missed - by Women	403	4	12	0		0	21	12	21	Our People	
% of women missed days from total missed											
days	403	19%	28%	0%				28%	15%	Our People	
Types of injury	403-2	Minor injuries as a result of momentary lack of attention and, an accident to an employee riding a motorcycle on the way back from work	Minor injuries as a result of momentary lack of attention and, 4 workers were involved in road accidents on the way back from work (Stumbles, pains, cuts)	Minor injuries (Stumbles, pains, cuts)		bruise caused by falling (3x), cutting by knife (4x), cutting by machine component (1x), burning caused by machine (1x)	bruise caused by falling (6x), bruise caused by machine (1x), cutting by cardboard box (1x), cutting by excess material on the bottle (1x), cutting by machine component (1x), burning caused by machine (1x)			Our People	
Lost time injury (LTI) frequency rate for direct workforce - (total number of lost time injury events) x 1,000,000 / total hours worked company wide Lost time injury (LTI) severity rate for direct	403			2,172			3,055		4,344	Our People	
workforce - (number of days lost due to injuries) x 1,000 / total hours worked	403			0.26			0.36		0.51	Our People	

Community Investments	GRI	Link to relevant chapter in report
Total community Investments (in \$)	413	Our People

Governance Disclosure	GRI	LOG Israel	LOG Hungary	Link to relevant chapter in report
Governance structure	102-18			Our Business Ethics
body and its committees; committies; collective knowledge; risk management processes	102-22; 102-26; 102-27; 102-29; 102-30; 102-33			Our Business Ethics
Chair of the highest governance body	102-23	Nurit Nahum	Shaul Bassi	Our Business Ethics
Remuneration policies	102-35			Our Business Ethics
Process for determining remuneration	102-36			Our Business Ethics
Diversity of governance bodies	405-1			Our Business Ethics

	Ethics	
oloyees trained	4000/	4000/

Percentage or number of employees trained			1
on ethics	100%	100%	Our Business Ethics
Whistleblower procedure for stakeholders			
to report on COE violation, corruption etc.	V	V	Our Business Ethics
KPIs related to whistle blowing procedure	o complaints	o complaints	Our Business Ethics

	Compliance						
Total number of incidents of non-							
compliance with regulations and/or							
voluntary codes concerning marketing							
communications (including advertising,							
promotion, and sponsorship)	205-3	0	0	Our Business Ethics			
Total number and nature of confirmed							
incidents of corruption	205-3	0	0	Our Business Ethics			
Total number of confirmed incidents in							
which employees were dismissed or							
disciplined for corruption.	205-3	0	0	Our Business Ethics			
Total number of confirmed incidents when							
contracts with business partners were							
terminated or not renewed due to violations							
related to corruption.	205-3	0	0	Our Business Ethics			
Public legal cases regarding corruption							
brought against the organization or its							
employees during the reporting period and							
the outcomes of such cases.	205-3	0	0	Our Business Ethics			
Legal actions for anti-competitive behavior,				0 5 . 50.			
anti-trust and monopoly practices	206-2	0	0	Our Business Ethics			
Total number of incidents of non-							
compliance with regulations and/or							
voluntary codes concerning the health and							
safety impacts of products and services	440.0		2	O Bi			
within the reporting period	416-2	0	0	Our Business Ethics			
Substantiated complaints concerning							
breaches of customer privacy and losses of customer data	418-1		0	Our Business Ethics			
	418-1	0	0	Our Business Etnics			
Significant fines and non-monetary							
sanctions for non-compliance with laws	1						
and/or regulations in the social and economic area in terms of:	419-1	0	0	Our Business Ethics			
		<u> </u>	<u> </u>				
Total monetary value of significant fines;	419-1	0	0	Our Business Ethics			
Total number of non-monetary sanctions;	419-1	0	0	Our Business Ethics			
Cases brought through dispute resolution							
mechanisms.	419-1	0	0	Our Business Ethics			