



Quality Policy



LOG strives for the highest quality in primary pharmaceutical packaging. We value the trust placed in us by our customers and work constantly to anticipate and exceed requirements. Our quality standards apply across the entire organization and we continually review all our processes for continual improvement. We are fully committed to compliance with GMP standards, and the entire LOG team is focused on our goal of Zero Customer Complaints.

Compliance

LOG is committed to the highest standards of quality required in the pharma-packaging industry as reflected by our ISO 9001 and ISO 15378 certifications. In addition, both production sites in Israel and Hungary have successfully passed audits by leading pharmaceutical companies.

Trust

The values we share with our customers form the basis of the trust they place in our products. We make every effort to build on that trust by developing and producing pharma complaint packaging products that surpass their expectations.

Zero Complaints

We strive for zero customer complaints by applying a continuous improvement approach across the entire value chain. At LOG, we seek every opportunity for improvement, by constantly inspecting, surveying and auditing all processes across all departments. We embrace the challenges as an opportunity for excellence.

All In!

To achieve consistent improvement in our performance, all levels of our professional and highly skilled workforce are fully engaged in the LOG quality culture. At LOG, quality forms an integral part of every job definition. We encourage taking personal responsibility and full participation among all employees.

Ensuring policy implementation

- LOG's quality strategy and practices managed by VP Quality.
- The quality policy implementation supervised by a dedicated steering committee chaired by the company's CEO.
- The production site managers undergo professional training and updates in order to continuously improve our conduct in the field.
- All employees and managers of the organization are committed to promoting quality.

Scope

LOG's quality policy serves as a declaration of its management and executive's commitment towards all our stakeholders and applies to all activities of the Company and its subsidiary throughout the entire value chain.

Policy communication and transparency

The policy is available to all of the Company's stakeholders on the Company's website.

We also publish an annual sustainability report in accordance with the standards of the "Global Reporting Initiative" (GRI) on the LOG website, in which we report transparently on material quality indicators.

We invite our stakeholders to send suggestions and ideas for implementing solutions in the field to:

ESG@logpac.com

